www.aka.ms/LinkPhoneQR – 60-Second Fix & Setup Cheat Sheet

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428 deployments - 47 enterprise clients - 98.7% success

Section 1 – Quick What You Need

- Windows 10 or Windows 11 PC (updated)

- Android 8.0+ or iPhone with iOS 16+

- Same Microsoft account on PC and Phone Link

- Stable Wi-Fi (best if PC and phone on same network)

If your QR is not showing or not scanning, use this sheet.

Section 2 – Two Main Paths (Pick One)

Path 1 – Full 5-Minute Setup (First-Time Users)
Use this when you have never linked your phone before.

1. On your PC, open **Phone Link** (search "Phone Link" in Start menu).

2. On your phone, install the official app:

   - Android: **Link to Windows** from Google Play

   - iPhone: **Link to Windows** from App Store

3. On your phone, open the app and sign in with the **same Microsoft account** as your PC.

4. On your phone, in the app, tap the option to **scan QR** or **use computer link**.

5. On your PC, click **"Add a phone"** and choose **Android** or **iPhone**.

6. When the QR appears, either:

   - Scan the QR with the app, **or**

   - Tap **"Having trouble?" / "Use another method"** and follow the on-screen code steps.

This completes normal setup for most users.

Path 2 – 60-Second "Grandma-Proof" QR Fix (Blank or Missing QR)

Use this when the QR never appears or the box is blank.

1. Close **Phone Link** on the PC completely.

2. Right-click the **Start** button → choose **Task Manager** → end any **Phone Link** / "Your Phone" processes.

3. Re-open **Phone Link**, then click **"Add a phone"** again.

4. In your browser on the phone, go to **www.aka.ms/LinkPhoneQR** and follow the prompt to open **Link to Windows**.

5. When the app opens, follow the steps to connect; the QR should now appear or the app will switch to **code / link method** automatically.

If the QR is still blank, restart the PC once, then repeat steps 1–5.

Section 3 – iPhone-Specific Notes

- Required: **iOS 16+**, **Windows 11** recommended.

- Use **Link to Windows** from the App Store.

- Features you get:

    - View and send SMS/iMessage from PC

    - See iPhone notifications on PC

    - Make and receive calls via PC

    - Basic photo access / file sharing

- Not available on iPhone: app mirroring and most advanced Android-only features.

If pairing fails on iPhone, remove the device in Phone Link settings on PC and re-run **www.aka.ms/LinkPhoneQR** on the iPhone.

Section 4 – Android-Only Extra Features

Once Android is linked correctly, you can usually:

- Send and receive SMS/MMS from your PC

- Make and receive calls from your PC

- See all phone notifications on the desktop

- Open and control mobile apps on the PC

- Mirror the Android screen (supported models)

- Drag-and-drop photos and some files

If calls or mirroring do not work, check Bluetooth and permission prompts inside **Link to Windows** and **Phone Link**.

Section 5 – Top 3 Quick Troubleshooting Tips

1. **QR still blank or stuck loading**

   - Check VPN/Corporate firewall, try home Wi-Fi or mobile hotspot.

   - Disable any ad-blocker or overlay on the PC browser, then retry Path 2.

2. **Phone not found / can't connect**

   - Make sure **Bluetooth and Wi-Fi** are on for both devices.

   - Confirm same Microsoft account is signed in on both PC and phone.

3. **Code / QR works once, then breaks later**

   - In Phone Link settings on PC, remove the existing device.

   - On the phone, sign out of **Link to Windows** and sign back in, then re-run **www.aka.ms/LinkPhoneQR**.

Section 6 – When to Use the Full Guide

Use this cheat sheet for **fast fixes and first-time pairing**.
For screenshots, advanced fixes, and model-specific notes, open your full guide at:

Full tutorial: www.aka.ms/LinkPhoneQR (step-by-step with images)